

# UAH Housing Portal Passwords

Effective Fall Term 2006, the UAH Housing Portal Password has changed. Your UAH Housing Portal Username and password will be the same as your UAH Directory username and password.

## How do I determine my UAH directory Username and password?

In most cases, your directory Username will be the first part of your email.uah.edu e-mail address (e.g., **username**@email.uah.edu). If you do not have a UAH e-mail address or you do not know what it is, search the directory at <http://housing.uah.edu/Housing/Logon/UserSearch/>. When you find your record in the directory, look for the **Username** entry. This is your Username.

If you've never changed your directory password, then it will be six characters consisting of your first initial, last initial (both lower case) and the last four digits of your social security number (SSN) (e.g., ab1234). If this password does not work, try using your full SSN without dashes (e.g., 123456789).

NOTE: UAH Housing network users in campus housing also use their directory Username and password to access the campus network. If you've ever changed your password to login to the campus network, this is the password you will use to login to the UAH Housing Portal.

## How do I change my UAH directory UserID and password?

Login to the directory server at <http://www.uah.edu/cgi-bin/dirupdt.cgi>

Detailed instructions can be found on the [Computer & Network Services Help Desk site](#). Look for the item labeled *How do I change my LDAP password?*

## What should I do if my password doesn't work?

Contact the Computer & Network Services Help Desk at [helpdesk@uah.edu](mailto:helpdesk@uah.edu) or complete the [online request form](#). If you need to have your password reset, visit the Help Desk in the [Von Braun Research Hall](#), room M-30, and present picture ID.